

Launch of new higher data caps and do Broadband packages!!

1. New higher data caps

When the current higher data cap promotion expires at the end of September, **TelkomInternet** will be launching permanent higher data caps on certain **TelkomInternet** packages. The new packages come into effect on 1 October.

Please note that the billing engine and websites will **still reflect the old package and data for the time being**. However, the customer will receive the new, higher data values.

| | New higher data cap |
|--|---------------------|
| Higher data cap is only applicable to the following packages: | From 1 October 2011 |
| 3 GB TelkomInternet AllAccess : Standard – R99.00 (no change) | 4 GB |
| 6 GB TelkomInternet AllAccess : Standard – R149.00 (no change) | 8 GB |
| 10 GB TelkomInternet AllAccess : Advanced – R239.00 (no change) Premium – R259.00 (no change) Business – R284.00 (no change) | 16 GB |

Please note the 1 GB **TelkomInternet** R79 account will be excluded from the higher data cap offering. Channels should recommend that customers on these packages take up the 4 GB **TelkomInternet** R99 package. If the customer is on the 1 GB **TelkomInternet** R79 package, for R20 more they will receive three additional GBs every month.

2. New do Broadband packages

Telkom is preparing to launch a new do Broadband product on 1 October 2011, as well as changing the name of the current do level 3 product.

The new bundle, **do Basic**, will replace the current do Level 1. Existing customers on do Level 1 will retain their offers; however the new entry level package that will be advertised will be **do Basic** for R219 including VAT.

do Basic offers an ADSL access speed up to 384kbps (Fast), accompanied by 4 GB (4096 MB) worth of blended data. It also includes 10,240 MB (10GB) of local only usage.

For R219 a month including VAT, **do Basic** customers receive the following features and benefits:

- Up to 384kbps ADSL access
- 4 GB **TelkomInternet AllAccess** Standard
 - Includes 10 GB of local only data (once blended data is used up)
 - Local data is uncapped and all usage exceeding the 10 GB in-bundle local data will be charged at R15.00 per GB
- 24-hour technical support on our 10215 toll-free number
- 3 GB E-mail account
- Encyclopaedia Britannica Online

do Broadband level 2 will also not be advertised as from 1 October 2011; however current customers on the product will still enjoy the do Broadband level 2 discount.

Also take note that we will be changing the name for Do Broadband level 3 to **do Premium**.

Below is the new do Broadband product list with its higher data values as of 1 October 2011:

| do Broadband bundle | ADSL Access | | Internet Package | | Total | do Bundle discount | Bundle Price |
|-------------------------|----------------|-------|----------------------|-------|-------|--------------------|--------------|
| | Product | Price | Product | Price | | | |
| do Basic | Up to 384kbps | R 152 | 4 GB TelkomInternet | R 99 | R 251 | R 32 | R 219 |
| do Advanced | Up to 1Mbps | R 289 | 8 GB TelkomInternet | R 149 | R 438 | R 43 | R 395 |
| do Premium (do level 3) | Up to 4/10Mbps | R 413 | 16 GB TelkomInternet | R 239 | R 652 | R 98 | R 554 |

Please note that the billing engine and websites will **still reflect the old TelkomInternet data values for the time being**. However, the customer will receive the new, higher data values.

Note that do Level 1 and 2 are not included in our do Broadband product list any more.

Kind regards

TelkomInternet Team